

Information Services – Access Statement

The Information Services staff will endeavour to provide a fully equitable service to its users, regardless of ability. We aim to make all reasonable adjustments necessary to improve the learning experience of users, and have a number of measures in place to assist those with disabilities to make the most of their library and IT use.

We offer extended loan periods to dyslexic and other students, and offer a range of assistive technologies in both the research and the student IT suites. All PCs in the student IT suite and Library are equipped with the packages Inspiration and TextHelp Read and Write. All assistive technology packages are available to all students, via their Conservatoire login. Training on these packages is available to students on a one to one basis and can be arranged by contacting our IT Trainer, Julie Halstead (T: 0141 270 8202, E: J.Halstead@rcs.ac.uk).

The Whittaker Library is located on Level 3 of the Conservatoire, and access for those with mobility problems is via a lift, located on the ground floor of the building, near the reception desk. A wide sliding door, together with lowered issue desk and public catalogue terminal, facilitate access for wheelchair users, and we're always willing to assist in getting materials from the shelves. The library is fitted with an induction loop at the issue and enquiry desks.

The student IT suite is located on the ground floor of the main building.

We hope we can anticipate all our students' needs, and will endeavour to review our services to take into account advances in technology and changing needs. We also work closely with the Conservatoire Counsellor and Disability Advisor, Jane Balmforth (T: 0141 270 8282, E: J.Balmforth@rcs.ac.uk) about the particular requirements of any of our students.

If you require any further information or assistance, please talk to any member of staff, or contact Caroline Cochrane, Head of Information Services (T: 0141 270 8269, E: c.cochrane@rcs.ac.uk)